



Pension Fund
Caisse de pensions

MyPension

Login Guides



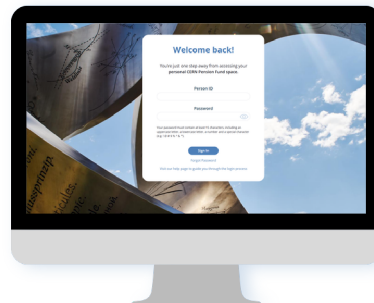
Activate MyPension

First-time login – I've received my activation email



Log in to MyPension

My account has already been activated





Pension Fund
Caisse de pensions

MyPension

How to activate my online portal



Everything in
one place



A secure
space



Access
24/7

MyPension - your CERN Pension Fund online portal

A secure and user-friendly portal allowing you to access your pension information and a range of practical tools.

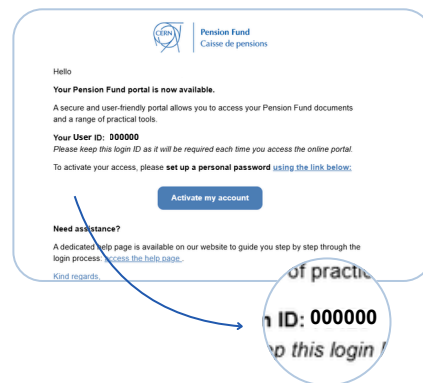
How do I log in for the first time:

1

Click on the activation link received by email

Access MyPension via the link sent to your **professional email address** (@cern.ch or @eso.org).

This address cannot be changed and is used to receive notifications and the two-factor authentication (2FA).

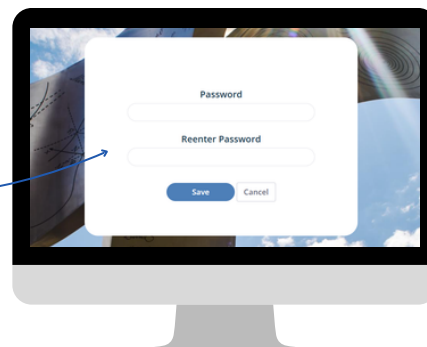


2

Set your password

Create your password to secure your access.

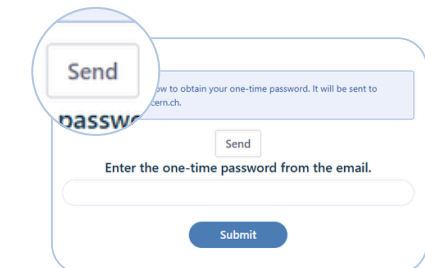
Your password must contain **at least 15 characters**.



3

Enter your User ID and your password

Your User ID is a 6-digit number and is shown **in your activation email**. *Please keep it safe, as it will be required each time you log in.*



4

Enter the security code

To complete your login, click on **"Send"**, then enter the code received on your professional email address.

Welcome to MyPension!



Pension Fund
Caisse de pensions



Everything in
one place



A secure
space



Access
24/7

MyPension

How to login to my online portal

How do I log in to MyPension:

1

Access your online portal: [Mypension.cern.ch](https://mypension.cern.ch)

Go to mypension.cern.ch or click the login button on the CERN Pension Fund website.

2

Enter your User ID and password

As a reminder, your User ID is provided in your activation email.

Then enter the password you set when activating your account.

Forgotten your User ID?

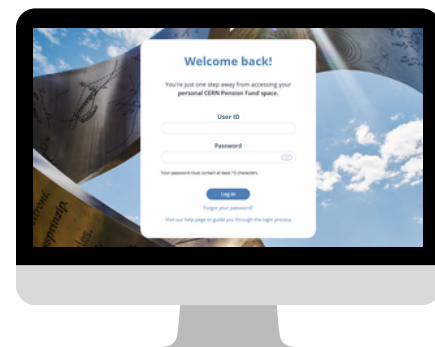
Contact support for assistance:

mypensionportal.support@cern.ch

Forgotten your password?

Click on "[Forgot password?](#)" on the login page, then follow the instructions to reset your password.

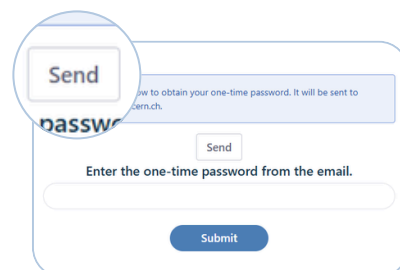
A [guide](#) dedicated to resetting your password is also available on our website.



3

Enter the security code

To complete your login, click "**Send**", then enter the code received on your professional email address (cern.ch or eso.org).



Please note

As a member, your portal is linked to your **professional email address (@cern.ch or @eso.org)**. Two-factor authentication (2FA) and notifications are always sent to this address.

If you do not receive the security code, check your inbox and your junk folder.

If the issue persists, [contact support](#).