



Pension Fund
Caisse de pensions

MyPension

How to reset my password



Everything in
one place



A secure
space



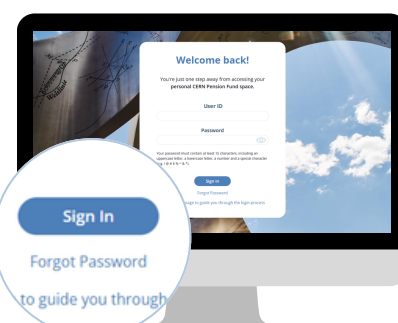
Access
24/7

How do I reset my password to access MyPension:

1

Access your online portal: [Mypension.cern.ch](https://mypension.cern.ch)

Go to mypension.cern.ch or click the login button on the CERN Pension Fund website. On the login page, click on **"Forgot your password?"**.



2

Enter your User ID

Enter your **User ID** to request a password reset.
Your User ID is indicated in your activation email and will be required each time you log in.

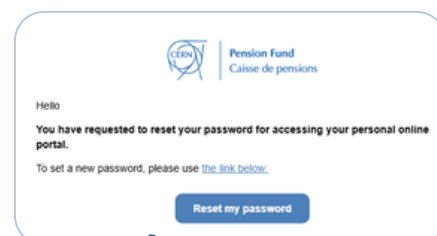
3

Open the password reset email

An email will be sent to your **professional email address** (@cern.ch or @eso.org).

Open this email, then click on **"Reset my password"**.

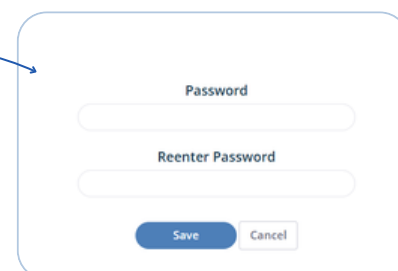
The reset link is valid for a limited period of time.



4

Set a new password

Enter your new password, reenter it, then save it.
*Your password must contain **at least 15 characters**.*



5

Log in to MyPension again

You can now log in to **MyPension** again using your User ID and the new password you have just created.